



YOUR FREEDOM YOUR CHOICE

- ✓ Free Sign Up
- ✓ Book as few or as many support hours
- ✓ Get value and flexibility from your funding

tappON.

02 9158 6163
www.tappon.co



HEAR FROM OUR MEMBERS

"tappON is a great service, the website easy to use and great service from tappON and their service providers. Service providers are friendly and very professional. Highly recommended"

Graham Johnson

"I had huge fun doing it (virtual sessions) and even learnt how to use FaceTime and Zoom!"

Kim Griffiths

"I really enjoy the platform, tappON. It allows me to book a cleaner fortnightly helping me keep my apartment clean and tidy all the time. I also enjoy the fact I can now see my Exercise Physiologist in the home and don't have to worry about getting to and from appointments."

GRace Hambipis

**Health and care not the way it is but the way it should be.
In your hands. In your control!**

tappON today

We launched tappON to help people find, book and manage their care and health professionals with confidence. When we first navigated the NDIS for ourselves we were unsure of what we were doing and found it hard to find the right people.

When we couldn't find a brand that aggregated the right services for our needs we decided to do something about it.

tappON's mission is to transform health care through improved health and wellbeing experiences so you and your family can live your best life.

Not only do we live and breathe this mission we use tappON ourselves for our own supports. It is why we are so passionate about the user experience being as easy as possible.

Our care and health needs didn't end at the limitations of the NDIS and Aged Care systems. That's just where a lot of our frustration began.

As an industry that is rapidly changing we empower you and keep on top of changes so you aren't left behind. You are in control, you make the choices, we take care of the admin.

Maryanne and Daniel
tappON Co-Founders

Step 1

Create your free profile at tappON.co

If you are booking on behalf of someone else we have support coordinator accounts available or multi-user accounts for families with multiple needs. We promise we've kept it simple.



Step 2

Find Supports

Use 'discover feature' to find support and health professionals.

Book in person or virtual (telehealth) sessions. The choice is yours.

Book in a free planning session with our customer success team



Hot Tip: Support professionals won't see your profile until you reach out to them.

Step 3

Keep in touch

Use the secure messaging feature to keep in touch with your team. Getting to know them a little better or to organise your bookings.



Step 4

Let us do the heavy lifting

Use the system to book in your team and we will take care of the rest.

If you want, we can work with your support coordinators, plan and case managers to lighten the admin load.



Hot Tip: tappON's customer success team can fast-track onboarding your existing support crew.

GET THE SUPPORTS YOU NEED

With tappON you get flexible funding options. Whether you pay privately, or use your NDIS or aged care packages we can help you find the right support and health professionals.

Only pay for the supports you use

Unlike traditional providers we don't charge you any of the following:

- ✗ No set up costs
- ✗ No daily care fee
- ✗ No exit costs

Use tappON to minimise costs and removing hidden expenses and maximise the value you get.

Support Professionals show their prices on their profiles. You also have the power to reach out to them and negotiate the hourly rate. Personal care starting from \$35/hr.

The foundation of successful support professional relationships is a shared understanding, transparency and consistency.

Hot Tip: tappON's customer success team can fast-track onboarding your existing support crew.

GET THE SUPPORTS YOU NEED

Using tappON you can tap into a community of support and healthcare professionals that specialise in services that include below



Personal Care;

showering, grooming, continence and mobility.



Physical Therapy;

Personal Training, Exercise Physiologists to keep you fit and healthy.



Cleaning:

Support with tidying and cleaning for a clean home.



Psychology:

Support for your mental health and wellbeing



Gardening

Lawn and garden upkeep to keep your garden proud.



Transport:

Getting to and from appointments and around the community



Speech Pathology

Assistance with speech swallowing and language therapy



Occupational Therapy

Functional assessments, in home assessment, equipment as you need.



Medication Prompting

Reminder to take medication at the right times.



Social Support:

Social outings and skills development in your local community



Need something specific? We've had requests from lego master to equine therapy. Our customer success team's key driver is your happiness! Reach out we are always here to help

Speak with our Customer Success Team today

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